
Organizational Structure and Responsibility

200.1 PURPOSE AND SCOPE

The organizational structure of this department is designed to create an efficient means to accomplish our mission and goals and to provide for the best possible service to the public.

200.2 DIVISIONS

The Chief of Police is responsible for administering and managing the CSU Police Department, San Luis Obispo. There are two divisions in the Police Department as follows:

- Administration Division
- Operations Division

200.2.1 BUSINESS SERVICES DIVISION

The Associate Director provides general management direction and control for the Administration Division, which consists of Business Services, Commuter and Access Services, Events Management, Parking Services, LiveScan Services, Community Services Officer Program Services, and Visitor Information Services.

200.2.2 OPERATIONS DIVISION

A Police Commander (Associate Director) provides general management direction and control for the Operations Division, which consists of the Patrol Unit, Investigations Unit, Police Communications Center, Records Unit, Community Outreach, Crime Prevention, Housing Resources, Greek Affairs, and employees assigned to the regional SWAT team and Critical Response Unit.

200.3 COMMAND PROTOCOL

200.3.1 SUCCESSION OF COMMAND

The Chief of Police exercises command over all personnel in the Department. During planned absences, the Chief of Police will designate a Division Commander to serve as the acting Chief of Police.

Except when designated as above, the order of command authority in the absence or unavailability of the Chief of Police is as follows:

- (a) Operations Division Commander
- (b) Associate Director
- (c) Sergeant
- (d) Corporal
- (e) Senior Officer

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200.3.2 UNITY OF COMMAND

The principles of unity of command ensure efficient supervision and control within the Department. Generally, each employee shall be accountable to one supervisor at any time for a given assignment or responsibility. Except where specifically delegated authority may exist by policy or special assignment (e.g., K-9, SWAT), any supervisor may temporarily direct any subordinate if an operational necessity exists.

200.3.3 ORDERS

Members shall respond to and make a good faith and reasonable effort to comply with the lawful order of superior officers and other proper authority.